

# Resource Guide



## ATLANTIC CITY FREE PUBLIC LIBRARY



These services were made possible in part by the Institute of Museum and Library Services. [WWW.IMLS.GOV](http://WWW.IMLS.GOV)

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## THE FRESH START @ YOUR LIBRARY PROGRAM

Citizens returning to communities from incarceration face numerous challenges to reconnecting with community resources after release. In response to these challenges and between 2019-2021, the New Jersey State Library, an affiliate of Thomas Edison State University, operated *Reconnecting Returning Citizens with their Communities at Public Libraries* (later renamed Fresh Start @ Your Library). The program was built on a solid service model developed and implemented by New Jersey's Long Branch Public Library, the original Fresh Start @ Your Library location. A collaborative project, it brings together library staff, the New Jersey State Parole Board, local Reentry Task Forces, local nonprofits, government agencies and businesses to address the needs of returning citizens.

Project staff provided assistance to returning citizens in pursuing educational goals and in job search and application at six public library locations in New Jersey. This **Resource Guide** grew out of the implementation of *Reconnecting Returning Citizens*; it offers housing, clothing and food support resources together with valuable information on how to utilize the resources.

The project was supported in part by a National Leadership Grant from the Institute of Museum and Library Services with in-kind contributions from eight library partners, the New Jersey State Parole Board, the New Jersey Department of Labor and Workforce Development. The program owes its success to the finely tuned model developed by the Long Branch Public Library.

## PROGRAMS

**MONTHLY RESOURCE CALENDAR OF EVENTS:** Inquire at your library to find out when service providers and employers will be visiting, to answer questions and give information about their offerings.

**PERSONAL RESOURCE GUIDES:** Visit your library to pick up a free booklet of contacts for obtaining identification, housing, employment and other resources.

## PROGRAMS IN-PERSON

**CHECK OUT THE ATLANTIC CITY FREE PUBLIC LIBRARY WEBSITE OR CALL 609-345-2269 FOR IN-PERSON PROGRAMS**

Visit the library's website for information on more classes, events, and resources! <http://www.acfpl.org/>

## ONLINE

**ROSETTA STONE** Learn over 30 languages for free!

Visit the library's website for information on more classes, events, and resources! <http://www.acfpl.org/>

# GENERAL SUPPORT

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**NJ 2-1-1** is a database that has over 10,000 local programs and services that are available to you.

**Phone:** 1-877-652-1148

**Website:** <https://www.nj211.org/>

\*Text your zip code to 898211



**NJHELPS** will help you to see if you are eligible for food assistance (SNAP), cash assistance (WFNJ/TANF or WFNJ/GA), and health insurance (Medicaid/NJ Family Care). See below for information about applying for each of these programs.

For more information, visit: <https://www.njhelps.org/>.



## VISIT YOUR LOCAL FAMILY SUCCESS CENTER

**Cost: \$0**

**What to Bring:** Identification  
**Check COVID restrictions**

**Where to go:**

Oceanside I  
201 Melrose Avenue  
Atlantic City, NJ 08401  
609-236-8800

**Website:** <https://oceanside1fsc.org/>

Oceanside II  
3201 Atlantic Avenue  
Atlantic City, NJ 08401  
609-549-4990

**Website:** <https://oceanside2fsc.org/>

**What they offer:**

- Access to information on child, maternal and family health services, economic self-sufficiency and job readiness
- Housing services
- Parent education
- Parent-child activities
- Advocacy
- Information and referral services (connection to off-site public and private resources)
- Life skills training

# IDENTIFICATION

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## SOCIAL SECURITY CARD

**Cost:** \$0

**What to bring:** identification (release papers or temporary I.D.)

**Where to go:**

Atlantic County Social Security Office  
1350 Dougherty Road, Egg Harbor Twp., NJ 08234

**Phone:** 1-800-772-1213

**Hours:** Monday, Tuesday, Thursday and Friday 9:00 a.m. - 4:00 p.m.; Wednesday 9:00 a.m. - 12:00 p.m.

**Website:** <https://www.socialsecurityoffices.info/co/nj-atlantic>

## BIRTH CERTIFICATE

**Cost:** varies by location

**What to bring:** (driver's license, state I.D., permanent resident care, work authorization card)

**Where to go:**

Vital Statistics – Atlantic City Hall First Floor  
1301 Bacharach Boulevard, Atlantic City, NJ 08401

**Phone:** 609-347-5411

**Hours:** Monday – Friday, 8:30 a.m. – 4:30 p.m.

**Website:** <http://cityofatlanticcity.org/>

Vital Statistics – Township of Egg Harbor  
3515 Bargaintown Road, Egg Harbor Twp., NJ 08234

**Phone:** 609-926-4085

**Hours:** Monday – Friday, 8:30 a.m. – 4:30 p.m.

**Website:** [https://www.ehtgov.org/departments/vital\\_statistics.php](https://www.ehtgov.org/departments/vital_statistics.php)

Vital Statistics – Town of Hammonton  
100 Central Avenue, Hammonton, NJ 08037

**Phone:** 609-484-3612

**Hours:** Monday – Friday, 8:30 a.m. – 4:30 p.m.

**Website:** <https://townofhammonton.org/departments-services/certified-copy-in-person/>

## GREEN CARD/ALIEN REGISTRATION CARD

**Cost:** \$450 filing fee

**What to bring:** Completed I-90 Form

**Where to go:**

US Citizenship & Immigration Service  
530 Fellowship Road, Mt. Laurel, NJ 08054  
**Phone:** 856-439-5799  
**Hours:** Monday – Friday, 8:00 a.m. – 4:00 p.m.

Before going to immigration, if you have any questions of your citizenship status, call Legal Services of New Jersey 1-888-576-5529

## IMMIGRATION SUPPORT AND SERVICES

**Cost:** \$0

**Where to go:**

Catholic Charities of Camden – Immigration Services (Atlantic City Office)  
9 N. Georgia Avenue, Atlantic City, NJ 08401  
**Phone:** 856-342-4161  
**Website:** <https://catholiccharitiescamden.org/>

## DRIVER'S LICENSE/IDENTIFICATION CARD

To request a copy of your Driving Record (abstract), visit: <https://www.state.nj.us/mvc/>

**Cost:** \$15 abstract; \$11 license replacement fee; \$100 license restoration fee

**What to Bring:** Birth certificate, passport or current license AND two other forms of identification including social security card, bank statement, ATM card, expired license, veteran affairs photo I.D.

**Where to go:**

Motor Vehicle Commission  
6725 E. Black Horse Pike, Egg Harbor Twp., NJ 08234  
**Phone:** 609-292-6500  
**Hours:** Mon – Fri, 8:00 a.m. – 5:30 p.m., Tues, 8:00 a.m. – 7:30 p.m., Sat, 8:00 a.m. – 1:00 p.m.

**What they offer:** Driver conferences, driver records, (issuances and inquiries), points and surcharge (inquiries), suspensions and restorations.

**MVC suspension and Restoration hotlines:**

Phone: 609-292-7500

Website: <https://www.state.nj.us/mvc/license/suspension.htm>





# VETERAN'S BENEFITS

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## MILITARY DISCHARGE PAPERS & VETERAN'S BENEFITS

To request personnel records, visit: [www.vetrecs.archives.gov](http://www.vetrecs.archives.gov)

**Cost:** \$0

### Where to go:

Atlantic County Clerk's Office  
1333 Atlantic Avenue, Atlantic City, NJ 08401  
**Phone:** 609-345-6700  
**Hours:** Monday – Friday 8:30 a.m. – 3:00 p.m.

Mays Landing Office  
5901 Main Street, Mays Landing, NJ 08330  
**Phone:** 609-625-7000  
**Hours:** Monday – Friday 8:30 a.m. – 4:15 p.m.

## VETERAN SUPPORT SERVICES

### Where to go:

Atlantic County Veterans  
**Website:** <https://www.atlantic-county.org/veterans-services/>

Department of Military and Veteran Affairs  
Atlantic City Armory  
1008 Absecon Boulevard, Atlantic City, NJ 08401  
**Phone:** 609-441-3060  
**Hours:** Monday – Friday 8:00 a.m. – 4:00 p.m.

VA Medical Center's Mobile Outreach Clinic - outside the Atlantic County Office Building  
**On the Second and Fourth Tuesday of each Month**  
1333 Atlantic Avenue Atlantic City, NJ

Vet 2 Vet – Counseling Helpline  
**Phone:** 1-866-VETS-NJ4 (1-866-838-7654)

# EMPLOYMENT ASSISTANCE

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## VISIT YOUR ONE-STOP CAREER CENTER

**Cost:** \$0

**What to Bring:** List of education, work and volunteer experience or resume draft.

**Where to go:**

Pleasantville One Stop Center  
2 South Main Street  
Pleasantville, NJ 08232

**Website:** [https://careerconnections.nj.gov/careerconnections/plan/support/njccsites/atlantic\\_pleasantville\\_oscc.shtml](https://careerconnections.nj.gov/careerconnections/plan/support/njccsites/atlantic_pleasantville_oscc.shtml)

**Phone:** 856-813-3900

**Hours:** Monday – Friday, 8:30 a.m. – 4:30 p.m.

**What they offer:** Job search assistance, training and education assistance; On-site resource rooms.

## VISIT POPULAR JOB SEARCH WEBSITES

- Indeed: [www.indeed.com](http://www.indeed.com)
- Monster: [www.monster.com](http://www.monster.com)
- Google Careers: <https://careers.google.com/jobs>

### **National H.I.R.E. (Helping Individuals with Criminal Records Reenter through Employment)**

**Network:** [www.hirenetwork.org](http://www.hirenetwork.org)

- State and local community resources
- Information on improving your employment prospects
- Updates on laws and practices that affect you

\* You must register on their website for a free membership to access many of the resources.

**70 Million Jobs:** <https://www.70millionjobs.com/>

This site was created by a formerly incarcerated person to help returning citizens find jobs.

- Job listings
- Resume help
- Apply for jobs directly through site

**Help for Felons:** <https://helpforfelons.org/temp-agencies-that-hire-felons>

Listings of employers who have a history of hiring people with criminal records

# BANKING

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## OPEN A BANK ACCOUNT OR PREPAID DEBIT ACCOUNT

**Cost:** \$0

**What to Bring:** Picture I.D., proof of address, birth certificate, and a social security card.

**Where to go:** Any local bank. Below are banks that have special accounts that might appeal to returning citizens.

**PREPAID DEBIT ACCOUNTS** (no credit check required):

- Bluebird: <https://bluebird.com>
- Chime: <http://chimebank.com>
- Walmart Money Card Visa: <https://walmartmoneycard.com>

### **BANK OF AMERICA- SAFEBALANCE BANKING® ACCOUNT**

- Open account with \$25
- \$4.95 monthly service fee
- No overdraft fees
- No check writing privilege

### **TD BANK- TD SIMPLE CHECKING**

- No minimum deposit to open
- No minimum balance
- \$5.99 monthly service fee

# FOOD ASSISTANCE

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**Cost:** \$0

**What to Bring:** varies by location

\*Please call ahead for times and appointments

## FOOD PANTRIES

### **Community Food Bank Southern Branch**

6735 Black Horse Pike, Egg Harbor, NJ  
Phone: 609-383-8843

### **Atlantic City Rescue Mission**

2009 Bacharach Boulevard, Atlantic City, NJ  
Phone: 609-345-5517

### **South Jersey Alliance**

19 Gordons Alley, Atlantic City, NJ  
Phone: 609-347-1085

### **Community Food Bank of NJ Southern Branch**

6735 Black Horse Pike, Egg Harbor Township, NJ  
Phone: 609-383-8843

### **Mount Zion Baptist Church**

353 South New Road, Pleasantville, NJ  
Phone: 609-641-4337

### **Touch Ministry-Asbury United Methodist Church**

1213 Pacific Avenue, Atlantic City, NJ  
Phone: 609-348-1941

### **Jewish Family Service Emergency Food Pantry**

607 North Jerome Avenue, Margate, NJ  
Phone: 609-822-1108

### **Main Street Pantry at First United Methodist Church**

6011 Main Street Mays Landing, NJ  
Phone: 609-625-9446

### **Presbyterian Food Pantry**

26 Bellevue Avenue, Hammonton, NJ  
Phone: 609-561-0168

### **Salvation Army – Mays Landing**

1309 Route 50, Mays Landing, NJ  
Phone: 609-625-7744

### **Salvation Army - Atlantic City**

22 South Texas Avenue, Atlantic City, NJ  
Phone: 609-344-0660

### **Grace Tabernacle Food Pantry/Soup Kitchen**

Pleasantville New Jersey  
609-641-4701

### **Community Presbyterian Church**

1501 West Brigantine Avenue, Brigantine, NJ  
Phone: 609-266-7942

### **Epiphany Lutheran Church Food Pantry**

306 South Franklin Boulevard, Pleasantville, NJ  
Phone: 609-641-3656



# HOUSING ASSISTANCE

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## NJ HOUSING RESOURCE CENTER

Find rentals, temporary housing and homes for sale.

**Website:** <https://www.state.nj.us/njhrc/>

**Cost:** \$0

**What to Bring:** Identification

## HOUSING

### **Atlantic City Rescue Mission**

2009 Bacharach Boulevard, Atlantic City, NJ  
Phone: 856-451-6330

### **Covenant House of New Jersey**

929 Atlantic Avenue, Atlantic City, NJ  
Phone: 609-348-4070

### **Family Promise of Southern Ocean County**

1001 South Main Street, West Creek, NJ  
Phone: 609-994-3317

### **Atlantic County Office of Veterans Affairs**

6601 Ventnor Avenue Suite 307, Ventnor, NJ  
Phone: 609-487-6932

### **Atlantic County Women's Shelter**

1201 North New Road Suite 240, Linwood, NJ  
Phone: 609- 348-4070

### **Salvation Army**

22 South Texas Avenue, Atlantic City, NJ  
Phone: 609-344-0660

### **Northfield Women's Shelter**

PO Box 311, Northfield, NJ  
Phone: 800-286-4184

### **Atlantic Homeless Alliance**

Atlantic County Office, 1<sup>st</sup> Floor  
1333 Atlantic Avenue, Atlantic City, NJ  
Phone: 609-343-2277

## RENT & HOUSING ASSISTANCE

### **Atlantic Homeless Alliance**

Atlantic County Office, 1st Floor  
1333 Atlantic Avenue, Atlantic City, NJ  
Phone: 609-343-2277

### **Rental Assistance Program**

1601 Atlantic Avenue #701, Atlantic City, NJ  
Phone: 609-441-3334

### **Atlantic Human Resources**

1 South New York Avenue, Atlantic City, NJ

Phone: 609-348-4131



# HEALTHCARE

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## APPLY FOR TANF/SNAP/GA OR MEDICAID

**Cost:** \$0

**What to Bring:** Photo I.D., social security number, proof of any income, proof residence, proof of financial resources (bank statement, credit card statement, etc.), Visa, green card or immigration papers if you are not a citizen.

**Where to go:**

Community Development  
133 Atlantic Avenue, Atlantic City, NJ

**Website:** <https://www.atlantic-county.org/family-community-development/>

**Phone:** 609-348-3001

**Hours:** Monday – Friday, 8:00 a.m. – 4:30 p.m.

**What they offer:** Debit cards to purchase food, cash assistance for eligible adults and families, and Medicaid enrollment.

\*If you were convicted of an offense involving distribution or sale of drugs after August 22, 1996, you cannot receive cash benefits under GA or TANF

## HEALTHCARE MARKET PLACE

If you are not eligible for Medicaid, visit the Healthcare Marketplace to find affordable health insurance options.

**Website:** [www.healthcare.gov](http://www.healthcare.gov)

**Phone:** 1-800-318-2596

## DENTAL CARE

**Family Medical Center**

1301 Atlantic Avenue, Atlantic City, NJ  
Phone: 609-572-0000

**Southern Jersey Family Medical Center – Pleasantville**

932 South Main Street, Pleasantville, NJ  
Phone: 609-383-0880

For more information visit: [https://www.freedentalcare.us/ci/nj-atlantic\\_city](https://www.freedentalcare.us/ci/nj-atlantic_city)

# MENTAL HEALTH AND ADDICTION SERVICES

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## MENTAL HEALTH SERVICES

### **Crisis Services - Psychiatric Intervention Program**

1925 Pacific Avenue, Atlantic City, NJ  
Hotline: 609-344-1118

### **Early Intervention – Atlanticare BHS**

13 North Hartford Avenue, Atlantic City, NJ  
Phone: 866-750-6612

## INPATIENT SERVICES

### **Carrier Clinic**

Website: [www.carrierclinic.org](http://www.carrierclinic.org)  
Phone: 800-933-3579

### **Hampton Behavioral Health**

Website: [www.hamptonhospital.com](http://www.hamptonhospital.com)  
Phone: 800-603-6767

### **Northbrook Behavioral Health Hospital**

Website: [www.northbrookbhh.com](http://www.northbrookbhh.com)  
Phone: 856-374-6500

## OUTPATIENT SERVICES

### **Atlanticare Behavioral Health**

13 North Hartford Avenue, Atlantic City, NJ  
Phone: 609-646-9159

### **Jewish Family Services**

Atlantic City Office  
26 South Pennsylvania Avenue, Suite 300  
Atlantic City, NJ  
Phone: 609-822-1108

### **Center for Family Services**

Website: <https://www.centerffs.org/navigator-exchange/atlantic-county>  
Phone: 877-272-2331

### **Margate Office**

607 North Jerome Avenue, Margate, NJ  
Phone: 609-822-1106

### **Helping Hand Behavioral Health**

2511 Fire Road, Suite A-10, Egg Harbor Township, NJ  
Phone: 609-383-8668

### **Family Service Association**

312 East White Horse Pike, Absecon Heights, NJ  
Phone: 609-652-1600

## ADDICTION SERVICES

### INPATIENT SERVICES

#### **John Brooks Recovery Center**

660 Black Horse Pike, Pleasantville, NJ  
Phone: 609-345-2020

#### **Seabrook House**

133 Poke Lane, Bridgeton, NJ  
Phone: 856-455-7575

#### **Oxford House- Absecon**

809 New Jersey Avenue, Absecon, NJ  
Phone: 609-383-1305

#### **Vineland Treatment Services**

1051 Sherman Avenue, Building 4, Vineland, NJ  
Phone: 856-839-2210

### OUTPATIENT SERVICES

#### **Atlanticare Behavioral Health**

120 South White Horse Pike, Hammonton, NJ  
Phone: 609-561-7911

13 North Hartford Avenue, Atlantic City, NJ  
Phone: 609-561-7911

#### **Behavioral Crossroads**

205 North Parkway Drive, Egg Harbor Township, NJ  
Phone: 609-645-2500 ext. 33

#### **Lighthouse at Ventnor**

6601 Ventnor Avenue, Ventnor, NJ  
Phone: 609-822-1600

#### **Unity Place**

121 South White Horse Pike, Hammonton, NJ  
Phone: 609-704-1313

#### **John Brooks**

20 South Tennessee Avenue, Atlantic City, NJ  
Phone: 609-345-2433

1315 Pacific Avenue, Atlantic City, NJ  
Phone: 609-345-4035

**Alcoholic Anonymous and Narcotics Anonymous** link: [www.aasj.org](http://www.aasj.org)

**Al-Anon and Al-A-Teen** link: [www.nj-al-anon.org](http://www.nj-al-anon.org) or 856-547-0855

# EDUCATION & TRAINING

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## HIGHER EDUCATION

### **Atlantic Cape Community College**

1535 Bacharach Boulevard, Atlantic City, NJ

Phone: 609-343-4800

Website: <http://www.atlantic.edu/>

### **Atlantic County Institute of Technology**

5080 Atlantic Avenue, Mays Landing, NJ

Phone: 609-625-2249

Website: <https://www.acitech.org/>

## JOB TRAINING

### **Atlantic County Workforce Development**

2 South Main Street, Pleasantville, NJ

Phone: 856-485-0153

Website: <https://atlanticcountywdb.com/>

### **For more information:**

<https://www.atlantic-county.org/education-employment/>

## STAFFING AGENCIES

### **ACCU Staffing Services**

3101 Boardwalk R12, Atlantic City, NJ

Phone: 609-344-1300

### **Casino Careers**

2327 Ridgewood Plaza, Suite 205, Northfield, NJ

Phone: 609-813-2333

Website: <https://www.casinocareers.com/>

### **Career Opportunity Development**

901 Atlantic Avenue, Egg Harbor City, NJ

Phone: 856-965-6871

Website: <https://njcodi.org/>

### **People Ready**

Phone: 609-677-1007

Website: <https://www.peopleready.com/>

# LEGAL ASSISTANCE

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## LEGAL SERVICES

### **South Jersey Legal Services**

1300 Atlantic Avenue, Atlantic City, NJ

Phone: 856-348-4200

Website: <https://www.lsnj.org/sjls/>

### **NJ Division of Consumer Affairs**

Phone: 800-242-5846

Website: <https://www.njconsumeraffairs.gov/>

# RE-ENTRY SERVICES

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## RE-ENTRY

### **Atlantic City Community Resource Center**

26 South Pennsylvania Avenue, Atlantic City, NJ

Phone: 609-344-6785

Website: <https://www.geogroup.com/FacilityDetail/FacilityID/102>

### **Safe Return- Volunteers of America**

26 South Pennsylvania Avenue, Atlantic City, NJ

Phone: 609-541-2806

### **South Jersey Community Re-entry Coalition**

Website: <http://snjreentry.com/>

# FRESH START CHECKLIST

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	I DON'T NEED IT	I NEED IT	I HAVE IT
Email account			
Social Security Card			
Birth Certificate			
Driver's License or State I.D.			
Green Card			
Military Discharge Papers			
Bank Account			
SNAP/TANF/GA			
Employment			
Health Insurance			
Housing			
Planner or Calendar App			
Library Card			
High School Diploma/GED			